April 2021

Date	City	Agency	Time	Workshop	Type	Location	Catalog Course Code	Activity Code
4/5/21	Nashville	All	8:30am-12:00pm	G.R.E.A.T. Customer Service	Open Enrollment	Virtual Classroom		
4/6/21	Nashville	All	8:30am-12:00pm	Respectful Workplace: A Staff Guide to Preventing Workplace Harassment	Open Enrollment	Virtual Classroom		
4/6/21	Nashville	All	8:30am-2:30pm	Respectful Workplace: A Manager's Guide to Preventing Workplace Harassment	Open Enrollment	Virtual Classroom		
4/7/21	Nashville	All	8:30am-12:30pm	S.M.A.R.T. Performance Planning	Open Enrollment	Virtual Classroom		
4/8/21	Nashville	All	8:30am-12:00pm	Get S.M.A.R.T.er: Coaching for Higher Performance	Open Enrollment	Virtual Classroom		
4/12/21	Nashville	All	8:30am-12:30pm	Developing Direct Reports	Open Enrollment	Virtual Classroom		
4/13/21	Nashville	All	8:30am-12:30pm	Performance Coaching	Open Enrollment	Virtual Classroom		
4/14/21	Nashville	All	8:30am-12:00pm	Building Effective Teams	Open Enrollment	Virtual Classroom		
4/15/21	Nashville	All	8:30am-12:00pm	Change Management	Open Enrollment	Virtual Classroom		
4/19/21	Nashville	All	1:00pm-4:00pm	Drive for Results	Open Enrollment	Virtual Classroom		
4/20/21	Nashville	All	8:30am-12:30pm	Effective Presentation Skills	Open Enrollment	Virtual Classroom		

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4/20/21	Nashville	All	1:00 pm-4:00 pm	Documenting and Rating Performance	Open Enrollment	Virtual Classroom		
4/21/21	Nashville	All	8:30am-12:00pm	Effective Communication	Open Enrollment	Virtual Classroom		
4/21/21 - 4/22/21	Nashville	All	8:00am-5:00pm	How to Facilitate	Certification	Virtual Classroom		
4/27/21	Nashville	All	8:30am-12:00pm	Self-Management	Open Enrollment	Virtual Classroom		
4/28/21	Nashville	All	8:30am-12:30pm	Quality Decision Making	Open Enrollment	Virtual Classroom		
4/29/21	Nashville	All	8:30am-12:00pm	Planning and Priority Setting	Open Enrollment	Virtual Classroom		